Pensioner and Seniors concessions

Pensioners and seniors who meet certain criteria and hold valid cards, may be entitled to claim a rebate of up to 50% off the current rates and Emergency Services Levy, or a deferment of Council rates and the Emergency Services Levy. Pensioner rebates are funded by The Government of Western Australia.

To qualify for a pensioner/senior rebate or deferment, you must be an owner and occupier of the property at 1 July of the year that you are applying in.

The concessions available are:

- Seniors card only holders are entitled to receive up to a 25% capped rebate on rates and Emergency Services Levy. Deferment is not available.
- Seniors with a Commonwealth Seniors Health Card are entitled to receive up to a 50% rebate on rates and may be able to defer payment on rates.
- Pensioner Concession Card or State Concession Card holders are entitled to receive up to a 50% rebate on rates and may be able to defer payment on rates.

Those pensioners who are eligible for the full 50% pensioner rebates are also eligible to defer their rates and emergency services levy until the property is sold or no longer resided in by the pensioner.

If a pensioner defers their rates, they lose the rebate on those rates i.e. 100% of the rates are deferred, not 50%. No penalties are levied on deferred rates. All other charges including rubbish service charges and pool inspection fees are required to be paid in full by the due date on the rate notice issued each year.

How do I apply for a concession?

Under some recent administrative changes at the Department of Finance, you can register for a rates concession directly with the Water Corporation either by phoning 1300 659 951 or by registering online at http://www.water.com.au/apply/index.cfm